

Brent Nichols
902 E Myrtle Ave
Phoenix, AZ 85020

May 16, 2004

Casa Serrano
150 Swanson Ave
Lake Havasu, AZ 86403

To Whom It May Concern:

This weekend a friend and I dined at the Casa Serrano in Lake Havasu City. Our meal was excellent, but before ordering we were forced to put our margaritas back down on the table when we saw something quite unusual on the menu. I hope you are able to address our grave concern.

Under the section named Mariscos (which means Seafood in Spanish), both the Seaside Delight and Camarones Zacatecas (I'm not sure what that means) caught our attention:



What is the meaning of the double quotes around the word shrimp in both cases? Am I correct in assuming that these menu items do not contain shrimp at all, but rather some sort of imitation meat that tastes like shrimp? To confuse things further, I noticed that the El Burrito del Mar contained the word shrimp without the double quotes. What is the difference between these menu items, and what exactly am I getting when I order the Seaside Delight?

As you may tell, I am very concerned about eating mystery meat when the menu might give the false impression of real shrimp being ingredients. I admit, however, that the Seaside Delight tasted like the real thing. Despite this, I'm still worried about what I may have actually eaten. I feel like I have been fooled.

Thank you for the "clarification,"

Brent Nichols